

BAR INDIGO
23 CHAPEL BROW, LEYLAND
PR25 3NH

DISPERSAL POLICY

Bar Indigo is an experienced late night bar operator and is aware of the importance of ensuring as far as possible that customers leave as quietly as possible.

Indigo is also aware that given the semi residential location of the premises makes safe departure and dispersal of its customers of greater importance.

Indigo will ensure that at peak trading times, primarily weekend, a manager who holds a personal licence will be on duty together with sufficient staff (and doorstaff where appropriate) to adequately manage and control customers when arriving, during their stay and when they leave.

It is anticipated that during the early part of the week (Monday-Thursday) there is likely to be a drift away in keeping with other licensed premises in the area, but if the bar is busy then towards closing time gradual dispersal will be encouraged in the following ways

1. Calling last orders such that there is adequate “drinking up time”
2. Staff encouraging customers to finish their drinks and prepare to leave in plenty of time.
3. Adequate signage

Customers will only be able to exit the premises onto Chapel Brow.

Sufficient staff (and door staff when appropriate) will be present on both floors to ensure an orderly exit of customers to Chapel Brow

At that point staff (and doorstaff where appropriate) will encourage customers to disperse as quickly and quietly as possible.

Staff and Door Supervisor roles will include the following:-

1. To encourage customers to leave the premises in a quiet and orderly manner
2. Not to allow drinks to be taken outside the building
3. If a group of customers are found to be loitering near the building then they will be politely asked to move on as quickly as possible.

It is ultimately the responsibility of the General Manager on duty to ensure that:-

1. Door supervisors and other staff act effectively and responsibly to comply with this policy and are aware of the importance of customers leaving as safely and quietly as possible.
2. Customers do not cause any disturbance or nuisance to any local residents within the vicinity of the premises
3. To prioritise and assist wherever possible in ensuring that customers leave as safely, quietly and in an orderly manner as possible.